

QUALITY, ENVIROMENT & OHS POLICY

SCOPE

The management of the company considers Quality as a factor of primary importance, to ensure and maintain its customer potential, attract new customers and establish it in the market, as a reliable company in its field:

TRADE, DISTRIBUTION OF MEDICAL GASES EQUIPMENT, HOSPITAL EQUIPMENT AND RADIATION PROTECTION ITEMS.

CONSTRUCTION, INSTALLATION, MAINTENANCE AND TECHNICAL SUPPORT OF MEDICAL GAS NETWORKS AND EQUIPMENT AND RADIATION PROTECTION SHIELDING SYSTEMS.

STUDY AND CONSTRUCTION OF PUBLIC AND PRIVATE PROJECTS

COMMITMENT

For this reason, the company has developed, installed and implemented an integrated Management System in accordance with the standards of ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 & ISO 13485:2016, which it is committed to complying with, consistently and with the aim of providing products and services of stable and known quality.

This policy statement of our company is a commitment to comply with national laws, community and regulatory directives, etc., the requirements of the standard and the continuous improvement of the effectiveness of the Management System. It concerns all the activities of our company, it is disclosed and available both within the company and to the interested parties as appropriate and it is ensured that it is applied at all levels, with the main purpose of creating the relevant awareness of the Principles and Philosophy of the System.

POLICY IMPLEMENTATION

The responsibility for the implementation of this Policy in conjunction with the operation of the Company's Management System is assigned to the Manager of the Management System (MSM), who is responsible for its implementation and maintenance, with the aim of its continuous improvement.

PURPOSES

The main purposes of the company's Management System are

- The full coverage of the Customer's needs and requirements as well as the timely and correct handling of any complaints.
- Compliance with the Regulations taking into account relevant legislative requirements.
- The speed and completeness in the provision of our products and services.

From these purposes, derive the Management System Goals, which are set by the company's Management, and are monitored under the responsibility of the Management System Manager.

The company is committed to providing all the necessary resources and means to achieve these goals, which are set each time by it. The quantitative and percentage figures of these goals as well as the degree of their achievement, together with the Policy, are examined and evaluated by the Management, in the context of the planned Reviews of the Management System, with the ultimate goal of its continuous improvement.

The company, through the Management's unwavering commitment to the observance of the principles set out in this Policy and more generally, throughout the entire scope of the company's Management System, looks forward to the continuous and stable development of its business activity, as a byproduct of meeting the requirements of its customers and the continuous improvement of the quality of the products and services provided.

The basic principle and commitment of the company, as well as the philosophy of all its staff is to provide its customers with services that fully comply with their stated requirements, with the specifications defined in the subsidized actions it manages, with the specifications

defined by the Organization itself and with the applicable standard regulatory and legal requirements.

HEALTH AND SAFETY AT WORK

This statement of Health and Safety at Work is an explicit commitment to the prevention of occupational accidents and occupational diseases with the aim of continuously improving the effectiveness of the Management System for Health and Safety at Work.

The continuous improvement of quality in all activities and by all employees is considered an integral part of the company's business planning.

In order to achieve the above, the Management of the Organization:

- Has adapted the Management System according to ISO 9001:2015, 14001:2015 & ISO 45001:2018 standards
- It constantly reviews and improves the quality of its provided services, to the extent that this is possible, as well as the effectiveness of its Processes and by extension the entire S.D.
- Sets measurable objectives. These objectives are established and evaluated in terms of their degree of achievement in the context of the Review of the SD. by the Administration of the Organization.
- Monitors, measures and evaluates the critical parameters and Processes to ensure the achievement of the objectives set.
- Monitors, updates and implements the currently applicable Community & National legislation.
- Invests in the continuous training, information and education of its executives, so that they promote Quality and OHS in all their activities.
- Provides the necessary resources for the smooth, efficient and effective operation of each Department
- Systematically evaluates the requirements and the operating status of the installed hardware and software of its equipment.